

OWNER'S MANUAL

LG UltraGearTM
Gaming Monitor
(LED Monitor*)

* LG LED Monitor applies LCD screen with LED backlights.

Please read this manual carefully before operating your set and retain it for future reference.

27GN88A

TABLE OF CONTENTS

LICENSE3
OPEN SOURCE SOFTWARE NOTICE INFORMATION4
ASSEMBLING AND PREPARING 4
- Supported Drivers and Software5 - Product and Button Description5
How to Use the Joystick Button
- Moving and Lifting the Monitor6 Installing on a Table
How to fix a clamp
Swivel stand
Pivot Feature
Adjusting the Stand Height
Adjusting the Angle
Using the Kensington Lock
Installing on the Wall

USING THE MONITOR	17
- Connecting to a PC	17
HDMI Connection	
DisplayPort Connection	
- Connecting AV Devices	18
HDMI Connection	
- Connecting Peripherals	19
USB Device connection	
Connecting Headphones	
USER SETTINGS	20
- Activating the Main Menu	2C
Main Menu Features	
- User Settings	22
Menu Settinas	

TROUBLESHOOTING	32
PRODUCT SPECIFICATION	35
- Factory Support Mode	37
- HDMI Timing (Video)	38
- Power LED	39

LICENSE

Each model has different licenses. Visit www.lg.com for more information on the license.



The terms HDMI and HDMI High-Definition Multimedia Interface, and the HDMI Logo are trademarks or registered trademarks of HDMI Licensing Administrator, Inc.



The SuperSpeed USB Trident logo is a registered trademark of USB Implementers Forum, Inc.

OPEN SOURCE SOFTWARE NOTICE INFORMATION

To obtain the source code under GPL, LGPL, MPL, and other open source licenses, that is contained in this product, please visit http://opensource.lge.com.

In addition to the source code, all referred license terms, warranty disclaimers and copyright notices are available for download.

LG Electronics will also provide open source code to you on CD-ROM for a charge covering the cost of performing such distribution (such as the cost of media, shipping, and handling) upon email request to <code>opensource@lge.com</code>.

This offer is valid for a period of three years after our last shipment of this product. This offer is valid to anyone in receipt of this information.

ASSEMBLING AND PREPARING



- Always use genuine LG components to ensure safety and product performance.
- The product warranty will not cover damage or injury caused by the use of unauthorized components.
- It is recommended that use the supplied components.
- If you use generic cables not certified by LG, the screen may not display or there
 may be image noises.
- Illustrations in this document represent typical procedures, so they may look different from the actual product.
- Do not apply foreign substances (oils, lubricants, etc.) to the screw parts when assembling the product. (Doing so may damage the product.)

- Applying excessive force when tightening screws may cause damage to the monitor. Damage caused in this way will not be covered by the product warranty.
- Do not carry the monitor upside down by just holding the base. This may cause the monitor to fall off the stand and could result in personal injury.
- When lifting or moving the monitor, do not touch the monitor screen. The force applied to the monitor screen may cause damage to it.
- For wave pattern on appearance, unlike the general method of coating, it's applied
 to added glittering material in raw material. With no peeled-off appearance, it has
 good durability. Please use it with confidence because there is no problem in using
 the product at all.



NOTE

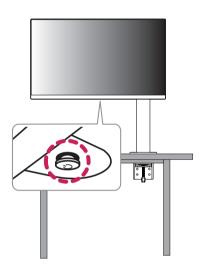
- The components may look different from those illustrated here.
- Without prior notice, all product information and specifications contained in this manual are subject to change to improve the performance of the product.
- To purchase optional accessories, visit an electronics store or an online shopping site, or contact the retailer from which you purchased the product.
- The power cord provided may differ depending upon the region.

Supported Drivers and Software

You can download and install the latest version from the LGE website (www.lq.com).

Drivers and Software	Installation Priority
Monitor Driver	Recommended
OnScreen Control	Recommended

Product and Button Description



How to Use the Joystick Button

You can easily control the functions of the monitor by pressing the joystick button or moving it left/right with your finger.

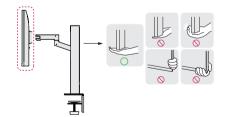
Basic Functions

	\$	Power on	Press the joystick button once with your finger to turn on the monitor.
		Power off	Press and hold the joystick button once with your finger to turn off the monitor.
		Volume control	You can control the volume by moving the joystick button left/right.
	▲/ ▼	Controls screen brightness	You can control the screen's brightness by moving the joystick button up/down.

Moving and Lifting the Monitor

When moving or lifting the monitor, follow these instructions to prevent the monitor from being scratched or damaged and to ensure safe transportation, regardless of its shape or size.

- Place the monitor in the original box or packing material before attempting to move it.
- Before moving or lifting the monitor, disconnect the power cord and all other cables.
- · Hold the bottom and side of the monitor frame firmly. Do not hold the panel itself.
- When holding the monitor, the screen should face away from you to prevent it from being scratched.
- When transporting the monitor, do not expose the monitor to shock or excessive vibration.
- When moving the monitor, keep it upright and never turn the monitor on its side or tilt it sideways.
- Disassemble and reposition the head and stand separately when moving the monitor.







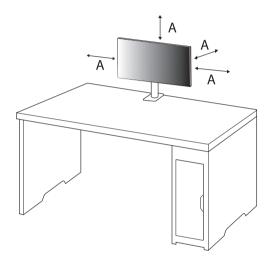
• The joystick button is located at the bottom of the monitor.



- Avoid touching the monitor screen as much as possible.
 - This may result in damage to the screen or some of the pixels used to create images.
- Standing the monitor panel up vertically may cause the monitor to fall due to the
 joystick and cause damage or injury. In addition, this may cause the joystick button
 to malfunction.

Installing on a Table

• Lift the monitor and place it on the table in an upright position. Place the monitor at least 100 mm away from the wall to ensure sufficient ventilation.



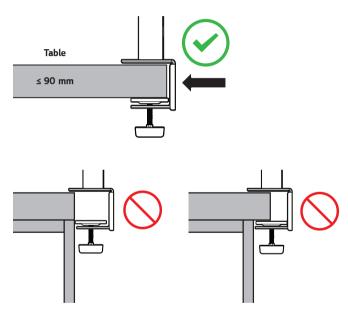
A: 100 mm

! CAUTION

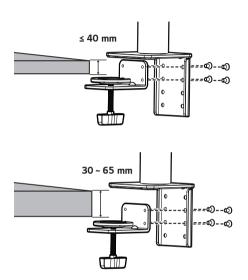
- Unplug the power cord before moving or installing the monitor. There is risk of electric shock.
- Make sure to use the power cord that is provided in the product package and connect it to a grounded power outlet.
- If you need another power cord, please contact your local dealer or the nearest retail store
- Make sure the table on which the product is installed is stable and solid. A table made of fragile materials such as glass may be damaged.
- · The monitor may tilt on uneven or slanted tables.
- · Installation of the stand may leave a mark on the table.
- · Do not hang heavy items such as bags or clothes on the stand.
- Avoid falls by verifying that the table is large enough to support the monitor.
- Make sure to fix the stand firmly on the table.
- When installing the stand on the table, make sure the stand is fully engaged to the table so that you would not hit your head when you get up.
- Do not use excessive force when rotating the monitor. Allowing the monitor to contact a wall may injure persons nearby or damage the monitor.

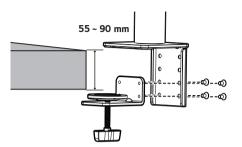
How to fix a clamp

- 1 After positioning the stand on the table, secure it by turning the handle.
- For tables without a protrusion
 - The table should be less than 90 mm thick.



How to install on tables with different thickness levels

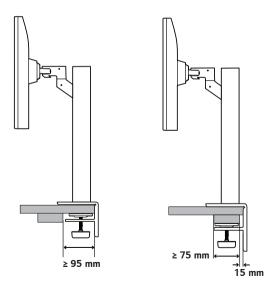


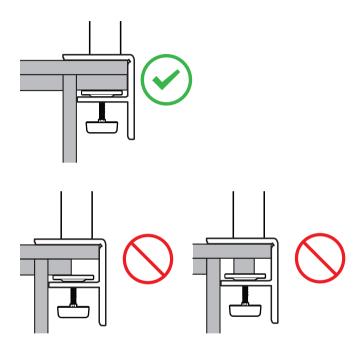




CAUTION

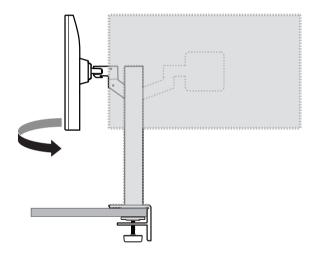
- Stands that are not fully engaged to the table may allow the monitor to wobble or fall over.
- Make sure the table is solid and stable enough to fully support installation of the monitor. Tables made of fragile materials such as glass may break.
- For tables with a protrusion
- If the protrusion is located more than 95 mm away from the edge of the table, install the monitor only when a flat protrusion is located between 15 mm to 90 mm from the edge of the table.





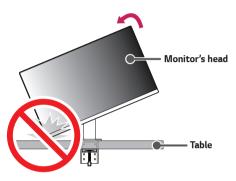
Swivel stand

Swivel 280° and adjust the angle of the Monitor set to suit your view.



Pivot Feature

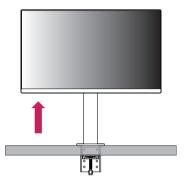
The pivot feature allows the monitor to rotate 90 ° counter-clockwise.



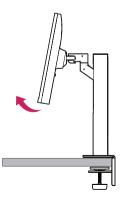


• When using the Pivot function, do not rotate the monitor too fast or with excessive force. The table may be scratched by contact with the monitor's head.

1 Raise the monitor up to the maximum height.



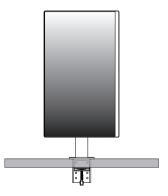
2 Adjust the angle of the monitor in the direction of the arrow as shown in the figure.



3 Rotate the monitor counter-clockwise as shown in the figure.

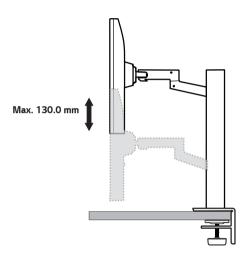


4 Complete the installation by rotating the monitor 90 ° as shown in the figure.



Adjusting the Stand Height

1 Make sure to hold and move the monitor with both hands.





• To avoid injury when adjusting the height, do not put your hands on the stand.

Adjusting the Angle

Adjust the angle of the screen.

The angle of the screen can be adjusted forward or backward from -25 ° to 25 ° for a comfortable viewing experience.





WARNING

- To avoid injury to the fingers when adjusting the screen, do not hold the lower part
 of the monitor's frame as illustrated below.
- Be careful not to touch or press the screen area when adjusting the angle of the monitor.



• Beware of cables attached to the monitor when rotating it.

Using the Kensington Lock

For more information on installation and usage, refer to the Kensington lock owner's manual or visit the website at http://www.kensington.com.

Connect the monitor to a table using the Kensington security system cable.



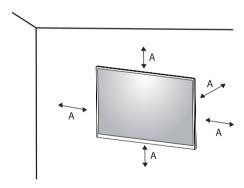


 The Kensington security system is optional. You can obtain optional accessories from most electronics stores.

Installing on the Wall

This monitor meets the specifications for the wall mount plate or other compatible devices.

Install the monitor at least 100 mm away from the wall and leave about 100 mm of space at each side of the monitor to ensure sufficient ventilation. Detailed installation instructions can be obtained from your local retail store. Alternatively, please refer to the manual for how to install and set up a tilting wall mounting bracket.



A: 100 mm

Installing the Wall Mount Plate

To install the monitor to a wall, attach a wall mounting bracket (optional) to the back of the monitor.

Make sure that the wall mounting bracket is securely fixed to the monitor and to the wall.

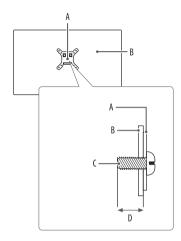
- Wall Mount (mm): 100 x 100
- Standard screw: M4 x L10
- Number of screws: 4
- Wall Mount Plate (Optional): LSW149



- A non-VESA standard screw may damage the product and cause the monitor to fall. LG Electronics is not liable for any accidents relating to the use of nonstandard screws.
- The wall mount kit includes the installation guide and all necessary parts.
- The wall mounting bracket is optional. You can obtain optional accessories from your local dealer.
- The length of the screw may differ for each wall mounting bracket. If you use screws longer than the standard length, it may damage the inside of the product.
- For more information, please refer to the user manual for the wall mounting bracket
- Be careful not to apply too much force while mounting the wall mount plate as it may cause damage to the screen.
- Remove the stand before installing the monitor on a wall mount by performing the stand attachment in reverse.



- Unplug the power cord before moving or installing the monitor to avoid electric shock.
- Installing the monitor on the ceiling or on a slanted wall may result in the monitor falling off, which could lead to injury. Use an authorized LG wall mount and contact the local dealer or qualified personnel.
- To prevent injury, this apparatus must be securely attached to the wall in accordance with the installation instructions.
- Applying excessive force when tightening screws may cause damage to the monitor. Damage caused in this way will not be covered by the product warranty.
- Use the wall mounting bracket and screws that conform to VESA standards.
 Damage caused by the use or misuse of inappropriate components will not be covered by the product warranty.
- When measured from the back of the monitor, the length of each installed screw must be 8 mm or less.



A: Wall Mount Plate

B: Back of the Monitor

C: Standard screw

D: Max. 8 mm

USING THE MONITOR

Illustrations in this manual may differ from the actual product.
 Press the joystick button, go to Settings

Input, and then select the input option.



CAUTION

- Do not press the screen for a prolonged time. This may cause image distortion.
- Do not display a still image on the screen for a prolonged time. This may cause image retention. Use a screensaver if possible.



NOTE

- When connecting the power cord to the outlet, use a grounded (3-hole) power strip or a grounded power outlet.
- The monitor may flicker when turned on in an area where the temperature is low.
 This is normal.
- Sometimes red, green, or blue spots may appear on the screen. This is normal.

Connecting to a PC

- · This monitor supports the *Plug and Play feature.
- * Plug and Play: A feature that allows you to add a device to your computer without having to reconfigure anything or install any manual drivers.

HDMI Connection

Transmits digital video and audio signals from your PC to the monitor.



- Using a DVI to HDMI / DP (DisplayPort) to HDMI cable may cause compatibility issues.
- Use a certified cable with the HDMI logo attached. If you do not use a certified HDMI cable, the screen may not display or a connection error may occur.
- Recommended HDMI cable types
 - High-Speed $\mathrm{HDMI}^{\mathrm{l}}\mathrm{l}^{\mathrm{TM}}$ cable
- High-Speed HDMI®/™ cable with Ethernet

DisplayPort Connection

Transmits digital video and audio signals from your PC to the monitor.



NOTE

- There may be no video or audio output depending on the DP (DisplayPort) version of the PC.
- Make sure to use the supplied DisplayPort cable of the product. Otherwise, this may cause the device to malfunction.
- If you are using a Mini DisplayPort output graphics card, use a Mini DP to DP (Mini DisplayPort to DisplayPort) cable or gender that supports DisplayPort1.4. (sold separately)

Connecting AV Devices

HDMI Connection

HDMI transmits digital video and audio signals from your AV device to the monitor.



- Using a DVI to HDMI / DP (DisplayPort) to HDMI cable may cause compatibility issues.
- Use a certified cable with the HDMI logo attached. If you do not use a certified HDMI cable, the screen may not display or a connection error may occur.
- Recommended HDMI cable types
 - High-Speed HDMI®/™ cable
- High-Speed HDMI®/™ cable with Ethernet

Connecting Peripherals

USB Device connection

The USB port on the product functions as a USB hub.



NOTE

- It is recommended you install all Windows Updates to keep your Windows up-todate before connecting to the product for use.
- · Peripheral devices are sold separately.
- · A keyboard, mouse, or USB device can be connected to the USB port.
- · The charging speed may vary depending on the device.



CAUTION

Cautions When Using a USB Device

- A USB device with an automatic recognition program installed, or that uses its own driver, may not be recognized.
- Some USB devices may not be supported or may not work properly.
- It is recommended to use a USB hub or hard disk drive with power supplied. (If the power supply is not adequate, the USB device may not be recognized properly.)

Connecting Headphones

Connect peripherals to the monitor via the headphones port.



- Peripheral devices are sold separately.
- If you use angled earphones, it may cause a problem with connecting another external device to the monitor. Therefore, it is recommended to use straight earphones.



Angled



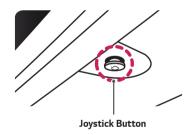
Straight (Recommend)

• Depending on the audio settings of the PC and external device, headphones and speaker functions may be limited.

USER SETTINGS

Activating the Main Menu

- 1 Press the joystick button on the bottom of the monitor.
- 2 Move the joystick up/down (▲/ ▼) and left/right (◄/►) to set the options.
- 3 Press the joystick button once more to exit the main menu.



Button		Menu Status	Description
	Main m	enu disabled	Enables the main menu.
	Main menu enabled		Exits the main menu. (Holding down the button to turn off the monitor. You can turn off the monitor this way at any time, including when the OSD is on.)
		Main menu disabled	Adjusts the monitor volume level.
		Main menu enabled	Enters the Input features.
Calo		Main menu disabled	Adjusts the monitor volume level.
		Main menu enabled	Enters the Settings feature.
		Main menu disabled	Adjusts the monitor brightness level.
		Main menu enabled	Turns off the monitor.
		Main menu disabled	Adjusts the monitor brightness level.
	Y	Main menu enabled	Enters the Game Mode feature.

Main Menu Features



Main Menu	Description		
Input	Sets input mode.		
Power Off	Turns off the monitor.		
Settings	Configures the screen settings.		
Game Mode	Sets the game mode for gaming.		
Exit	Exits the main menu.		

User Settings

Menu Settings

- 1 To view the OSD menu, press the joystick button at the bottom of the monitor and then enter the **Settings**.
- 2 Configure the options by moving the joystick up/down/left/right.
- 3 To return to the upper menu or set other menu items, move the joystick to ◀ or pressing (டு) it.
- 4 If you want to exit the OSD menu, move the joystick to ◀ until you exit.











Game Mode

Game Adjust

Picture Adjust

Input

General

Settings		Description		
Game Mode		Changes the game mode to the one optimized for a given feature.		
Game Adjust		Adjusts the Adaptive-Sync, Black Stabilizer, Response Time, Cross Hair and Game Reset.		
Picture Adjust		Adjusts the Brightness, Contrast, Sharpness, Gamma, Color Temp, R/G/B, Black Level, DFC and Picture Reset.		
lat	Input List	Selects the input mode.		
Input	Aspect Ratio Adjusts the aspect ratio of the screen.			
General Sets Language, SMART ENERGY SAVING, Power LED, Automatic Standby, HDMI Compatibility Mode, DisplayPort 1.4 Lock, Information and Reset.		Sets Language, SMART ENERGY SAVING, Power LED, Automatic Standby, HDMI Compatibility Mode, DisplayPort 1.4, OSD Lock, Information and Reset.		



• Your monitor's OSD (On Screen Display) may differ slightly from that shown in this manual.

Game Mode on SDR(Non-HDR)signal.

Settings > Game	Mode	Description
	Gamer 1	In this mode, users can customize elements including game-related options.
	Gamer 2	Gamer 1 and Gamer 2 picture modes allow you to save two sets of customized display settings, including game-related setup options.
	FPS	This mode is optimized for FPS games.
Game Mode	RTS	This mode is optimized for RTS Game.
	Vivid	Heightens contrast, brightness and sharpness to display vivid images.
	Reader	Optimizes the screen for viewing documents. You can brighten the screen in the OSD menu.
	HDR Effect	Optimizes the screen for high dynamic range.
	sRGB	A standard RGB color space for the monitor and printer.

Game Mode on HDR signal.

Settings > HDR Game Mode		Description
	Gamer 1	In this mode, users can customize elements including game-related options.
	Gamer 2	Gamer 1 and Gamer 2 picture modes allow you to save two sets of customized display settings, including game-related setup options.
	FPS	This mode is optimized for FPS games.It is suitable for very dark FPS games.
	RTS	This mode is optimized for RTS Game.
HDR Game Mode	Vivid	Optimized the screen for vivid colors.
HDR Game Mode	Standard	Optimized the screen for HDR standard.
	When the HDR func	ot be operated properly depending on the Windows10 OS setting. Please check the HDR On / Off setting of Windows. tion is turned on, the characters or picture quality may be poor according to Graphic card performance. tion is on, screen flickering or cracking may occur when changing the monitor input or power on/off according to Graphic card

Game Adjust	Adaptive-Sync	Provides seamless and natural images by synchronizing the vertical frequency of the input signal with that of the output signal. CAUTION Supported Interface: DisplayPort (G-SYNC, FreeSync), HDMI (FreeSync). Supported Graphic Card : A graphic card that supports NVIDIA's G-SYNC or AMD's FreeSync is necessary. Supported Version : Make sure to update the graphic card to the latest driver. For more information and requirement, refer to NVIDIA website (www.nvidia.com) and AMD website (www.amd.com).	
		On	Adaptive-Sync function on.
		Off Adaptive-Sync function off.	
	Black Stabilizer	You can control the black contrast to have better visibility in dark scenes. You can easily distinguish objects on dark game screens.	

		Sets a response time for displayed pictures based on the speed of the screen. For a normal environment, it is recommended that you use Fast . For a fast-moving picture, it is recommended that you use Faster . Once Faster Mode is selected, Motion Blur may occur depending on the content.		
	Response Time	Faster Sets the response time to faster.		
		Fast	Sets the response time to fast.	
Game Adjust		Normal Sets the response time to normal. Off Does not use the response time improvement feature. Cross hair provides a mark on the center of the screen for First Person Shooter (FPS) games. Users can select the cross hair that fit their gaming environment among four different cross hairs.		
	Cross Hair			
		When the mo	onitor is off or enters energy saving mode, the cross hair feature is automatically turned off.	
	Game Reset	Returns game to the default settings.		

Settings > Picture Adjust		Description			
	Brightness	Adjusts the brigh	ntness of the screen.		
	Contrast	Adjusts the cont	rast of the screen.		
	Sharpness	Adjusts the shar	pness of the screen.		
	Gamma	Mode 1, Mode 2, Mode 3	The higher the gamma value, the darker the image becomes. Likewise, the lower the gamma value, the lighter the image becomes.		
		Mode 4	If you do not need to adjust the gamma settings, select Mode 4.		
		Custom	The user can adjust it to red, green, or blue by customization.		
		Warm	Sets the screen color to a reddish tone.		
	Color Temp	Medium	Sets the screen color to between a red and blue tone.		
Picture Adjust		Cool	Sets the screen color to a bluish tone.		
		Manual	Adjusts the color temperature in 500K increments. (Note that 9300K is supported instead of 9500K.).		
	R/G/B	You can customize the picture color using Red , Green , and Blue colors.			
			evel (for HDMI only). rference for a video signal, this is the darkest color the monitor can display.		
	Black Level	High	Keeps the current contrast ratio of the screen.		
		Low	Lowers the black levels and raises the white levels from the current contrast ratio of the screen.		
	DFC	On	Adjusts the brightness automatically according to the screen.		
	DFC	Off	Disables the DFC feature.		
	Picture Reset	Returns picture and color to the default settings.			

Settings > Input		Description		
Input List		Selects the input mode.		
		Adjusts the aspect ratio of the	e screen.	
	Aspect Ratio	Full Wide	Displays the video in widescreen, regardless of the video signal input.	
		Original	Displays video according to the aspect ratio of the video signal input.	
Input		Just Scan The aspect ratio is not adjusted from the original.		
		NOTE • The display may look the same for Full Wide and Original options at the recommended resolution. (2560 x 1440) • There is no Just Scan menu on Adaptive-Sync Mode. (Go to Picture → Game Adjust → Adaptive-Sync, to set Adaptive-Sync On or Off)		

	Settings > General		Description			
		Language	Sets the menu s	screen to the desired language.		
			High	Saves energy using the high-efficiency SMART ENERGY SAVING feature.		
		SMART ENERGY SAVING	Low	Saves energy using the low-efficiency SMART ENERGY SAVING feature.		
		SAVING	Off	Disables the SMART ENERGY SAVING feature.		
			Turns the power	r LED on the bottom of the monitor on or off.		
		Power LED	On	The power LED turns on automatically.		
			Off	The power LED turns off.		
		Automatic Standby	Feature that automatically turns off the monitor when there is no movement on the screen for a period of time. You can set a timer for the auto-off function. (8H, 6H, 4H and Off)			
	General		HDMI Compatibility Mode feature can recognize the legacy equipment that does not support HDMI 2.0.			
	General	HDMI Compatibility Mode	On	Enables HDMI Compatibility Mode.		
			Off	Disables HDMI Compatibility Mode.		
			Some older gr	red device does not support HDMI Compatibility Mode , the screen or sound may not work properly. raphics cards do not support HDMI 2.0,but you can select HDMI 2.0 resolution in the control panel of window. the screen to appear abnormally.		
DisplayPort 1.4 DisplayPort 1.4 NOTE Be sure to configure this option according to the DisplayPort version supported by your graphic your graphics card does not support DisplayPort 1.4.			nfigure this option according to the DisplayPort version supported by your graphics card. Set this option to Disable if			

	OSD Lock	This feature disables the configuration and adjustment of menus.			
		On	Enables OSD Lock.		
		Off	Disables OSD Lock.		
General • All features are disabled except Brightness, Contrast in Picture Adjust, Input, OSD Lock and Info					
		re disabled except Brightness, Contrast in Picture Adjust, Input, OSD Lock and Information in General .			
Information The display information will be shown the Serial Number, Total Power On Time, Resolution.			rmation will be shown the Serial Number, Total Power On Time, Resolution.		
	Reset	Restores the de	Restores the default settings.		

TROUBLESHOOTING

Nothing is displayed on the screen.	
Is the monitor's power cord plugged in?	Check if the power cord is correctly plugged into the power outlet.
Is the power LED on?	Check the power cable connection and press the power button.
Is the power on and the power LED displaying white?	Check that the connected input is enabled (Settings > Input).
Is the power LED blinking?	If the monitor is in sleep mode, move the mouse, or press any key on the keyboard, to switch the display on. Check if the computer is turned on.
Is the The screen is not currently set to the recommended resolution. If you have no video or the screen flickers, see the troubleshooting guide in the product owner's manual. message being displayed?	This occurs when signals transferred from the PC (graphics card) are out of the recommended horizontal or vertical frequency range of the monitor. Please see the Product Specification section of this manual to set the appropriate frequency.
Is the No Signal message being displayed?	This is displayed when the signal cable between the PC and the monitor is missing or disconnected. Check the cable and reconnect it.
Have you installed the display driver?	Be sure to install the display driver from our web site: http://www.lg.com. Make sure to check if the graphics card supports Plug and Play function.

Some features are disabled.	Some features are disabled.		
Are some functions not available when you press the Menu button?	The OSD is locked. Go to Settings > General and set OSD Lock to Off .		

The	screen	retains	an	image.

Does image sticking occur even when the monitor is turned off?

- Displaying a still image for a prolonged time may cause damage to the screen, resulting in the retention of the image.
- To extend the lifetime of the monitor, use a screensaver.

Screen display is unstable and shaky. / Images displayed on the monitor leave shadow trails.

Did you select the appropriate resolution?

 If the selected resolution is HDMI 1080i 60/50 Hz (interlaced), the screen may be flickering. Change the resolution to 1080p or the recommended resolution.



NOTE

- Vertical Frequency: In order to display an image, the screen must be refreshed dozens of times per second, like a fluorescent lamp. The number of times the screen is refreshed per second is called vertical frequency, or refresh rate, and is represented by Hz.
- Horizontal Frequency: The time it takes to display one horizontal line is called the horizontal cycle. If 1 is divided by the horizontal interval, the result is the number of horizontal lines displayed per second. This is called horizontal frequency and is represented by kHz.
- Check if the graphics card's resolution or frequency is within the range allowed by the monitor and set it to the recommended (optimal) resolution **Control Panel** > **Display** > **Settings** in Windows. (The settings may differ depending on the operating system (OS) you use.)
- Not setting the graphics card to the recommended (optimal) resolution may result in blurred text, a dimmed screen, a truncated display area or misalignment of the display.
- The setting methods may be different depending on the computer or operating system, and some resolutions may not be available depending on the performance of the graphics card. If this is the case, contact the manufacturer of the computer or graphics card for assistance.
- Some graphics cards may not support 2560 x 1440 resolution. If the resolution cannot be displayed, contact the manufacturer of your graphics card.

The display color is abnormal.			
Does the display appear discolored (16 colors)?	• Set the color to 24 bit (true color) or higher. In Windows, go to Control Panel > Display > Settings > Color Quality . (The settings may differ depending on the operating system (OS) you use.)		
Does the display color appear unstable or monochrome?	Check if the signal cable is connected properly. Reconnect the cable or reinsert the PC's graphics card.		
Are there spots on the screen?	When using the monitor, pixilated spots (red, green, blue, white, or black) may appear on the screen. This is normal for an LCD screen. It is not an error, nor is it related to the monitor's performance.		

No sound from the headphone port.	No sound from the headphone port.				
Are images displayed using DP (DisplayPort) or HDMI input without sound?	 Make sure that the headphone port connections are made properly. Try increasing the volume with the joystick. Set the audio output of the PC to the monitor you are using. On Microsoft Windows, go to Control Panel > Hardware and Sound > Sound > set the Monitor as default device. (The settings may differ depending on the operating system (OS) you use.) 				

PRODUCT SPECIFICATION

LCD Screen	Color Depth	HDMI	10-bit color is supported.	
		DP (DisplayPort)	10-bit color is supported.	
Resolution	Max Resolution	2560 x 1440 @ 144 Hz (HDMI) 2560 x 1440 @ 144 Hz (DP)		
	Recommended Resolution	2560 x 1440 @ 100 Hz (2560 x 1440 @ 144 Hz (HDMI)	
Power Sources	Power Rating	19 V 3.3 A		
	Power Consumption (Typical)	Operating Mode: 51 W (Typical)* Sleep Mode: ≤ 0.5 W Off Mode: ≤ 0.3 W		
AC/DC Adapter	DA-65G19, manufactured by Asian Power LCAP39, manufactured by LIEN CHANG EL ADS-65FAI-19 19065EPG-1, manufacture ADS-65FAI-19 19065EPK-1, manufacture ADS-65FAI-19 19065EPCU-1, manufacture Output: 19 V === 3.42 A	red by SHENZHEN HONOR ELECTRONIC ed by SHENZHEN HONOR ELECTRONIC		
Environmental Conditions	Operating Conditions	Temperature	0 °C to 40 °C	
		Humidity	Less than 80 %	
	Storing Conditions	Temperature	-20 °C to 60 °C	
Humidity Less than 85 %			Less than 85 %	

Dimensions	Monitor Size (Width x Height x Depth)			
	With Stand 614.2 x 412.4 x 619.2 (mm)			
	Without Stand	614.2 x 364.8 x 56.3 (mm)		
Weight (Without Packaging)	With Stand	8.1 kg		
	Without Stand	4.2 kg		

Specifications are subject to change without notice.

^{*} The Operating Mode of Power Consumption is measured with LGE test standard. (Full White pattern, Maximum resolution)

^{*} The Power Consumption level can be different by operating condition and monitor setting.

Factory Support Mode

(Preset Mode, HDMI/ DisplayPort PC)

Preset Mode	Horizontal Frequency (kHz)	Vertical Frequency (Hz)	Polarity (H/V)	Remarks
640 x 480	31.469	59.94	+/-	HDMI/DisplayPort
640 x 480	37.5	75	-/-	HDMI/DisplayPort
800 x 600	46.875	75	+/+	HDMI/DisplayPort
800 x 600	37.879	60.317	+/+	HDMI/DisplayPort
1024 x 768	48.363	60	-/-	HDMI/DisplayPort
1024 x 768	60.023	75.029	+/+	HDMI/DisplayPort
1152 x 864	54.347	60.05	+/+	HDMI/DisplayPort
1280 x 800	49.702	59.81	-/+	HDMI/DisplayPort
1280 x 1024	63.194	59.96	+/-	HDMI/DisplayPort
1280 x 1024	79.976	75.025	+/+	HDMI/DisplayPort
1280 x 720	45	60	+/+	HDMI/DisplayPort
1600 x 900	60	60	+/+	HDMI/DisplayPort
1680 x 1050	64.674	59.883	+/-	HDMI/DisplayPort
1920 x 1080	67.5	60	+/+	HDMI/DisplayPort
1920 x 1080	84.36	74.99	+/+	HDMI/DisplayPort
2560 x 1440	88.79	59.95	+/-	HDMI/DisplayPort
2560 x 1440	111.86	74.97	+/-	HDMI(Adaptive-Sync on)
2560 x 1440	150.92	99.95	+/-	HDMI/DisplayPort
2560 x 1440	183	120	+/-	HDMI(Adaptive-Sync off)/DisplayPo
2560 x 1440	222.19	144	+/-	HDMI(Adaptive-Sync off)/DisplayPo

HDMI Timing (Video)

Preset Mode	Horizontal Frequency (kHz)	Vertical Frequency (Hz)	Remarks
480P	31.5	60	
576P	31.25	50	
720P	37.5	50	
720P	45	60	
1080P	33.75	30	HDMI Compatibility Mode: On
1080P	56.25	50	
1080P	67.5	60	
1080P	135	120	HDMI Compatibility Mode: Off
2160P	54	24	HDMI Compatibility Mode: Off
2160P	56.25	25	HDMI Compatibility Mode: Off
2160P	67.5	30	HDMI Compatibility Mode: Off
2160P	112.5	50	HDMI Compatibility Mode: Off
2160P	135	60	HDMI Compatibility Mode: Off

Power LED

Mode	LED Color	
On Mode	Red (For a few seconds)	
Sleep Mode	Off	
Off Mode	Off	



The model and serial number of the product are located on the back and on one side of
the product.

Record them below in case you ever need service.

Model		
6 : 11		
Serial No		